

Winning Together as 1

Credit FAQs

Now that the company is called Builders FirstSource, do I need to fill out a new credit application?

No. If you have a BMC, Stock Building Supply or previous company name credit application, you do not need to fill out a new one.

Where do I remit my payment after the merger?

Please continue to make payments to the location or address listed on your invoices/statements.

What date do I start issuing checks to BFS?

While we are one company at this time, we are operating on different platforms for IT. Please continue to make payments to the location or address listed on your invoices/statements.

Can I write one check for my BMC and BFS payments?

While we are one company at this time, we are operating on different platforms for IT. Please continue to make payments to the location or address listed on your invoices/statements.

Can I use the MYBFS builder portal for BMC invoice copies/payments? Can I use BMC/Billtrust portal for the BFS invoice copies/payments?

Not at this time. We will be working diligently to consolidate our ability to service this request, but at this time please use the portal associated with the "Legacy" company's site.

If I pay by ACH, will the banking information change? Who do I submit my remittance advice for proper posting of the account?

While we are one company at this time, we are operating on different platforms for IT. Please continue to make payments to the location or address listed on your invoices/statements. You will be notified in advance of any change for your remittances.

Who do I make my checks payable to? Will BMC be added as an acceptable payee if we are now BFS?

While we are one company at this time, we are operating on different platforms for IT. Please continue to make payments to the location or address listed on your invoices/statements.

Who do I contact with billing questions?

See your statement for a billing phone number. Continue to contact your respective salesperson.

If I have a BMC or BFS account, can I use that account at another location?

Yes, we will work internally with the other location to set up a new account for you at the location from which you wish to ship out the product.



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2001 Bryan Street, Suite 1600
Dallas, TX 75201
Phone 214.880.3500
Fax 214.880.3599

Will I be receiving two statements if I buy from "legacy" BMC and BFS locations?

Yes, while we are one company at this time, we are operating on different platforms for IT.

How will the new company handle my account if I have two different terms of sale?

See your sales associate for more information on this question.

Will one W9 and or/COI cover both entities or companies?

If you are a legacy BMC customer, you will receive a new form. If you are legacy BFS, you will not.

Will orders be potentially filled by a different facility bearing a different name?

Yes, we may fulfill orders from a different location than that at which the order was placed.