

Supplier FAQs

I was doing business with BMC and/or BFS. Will my contact(s) change?

Until notified, your contact(s) for BMC and/or BFS remains the same. In many cases, you may currently have a contact at each company. Continue with these respective contacts until notified otherwise.

Should I start sending invoices for BMC to BFS or vice versa?

Please continue to send your invoices and statements directly to your respective BFS or BMC contact as you have in the past. Invoices incorrectly routed will result in payment delays, and applicable terms discounts will be taken.

How do I check payment status on my invoice(s)?

You should check payment status as you have in the past – contact BMC or BFS Accounts Payable.

When can I expect to hear regarding any terms of sale changes?

Integration planning includes a review of supplier terms of sale. You will be contacted in the coming weeks regarding changes to our program.

Where should I send final rebate and marketing payments for 2020?

Please send all 2020 rebate and marketing payments to your existing BMC or BFS contact.

When will I be contacted regarding a 2021 Rebate and Marketing Contract?

For many of you, your BMC or BFS representative will be in contact with you within the next 90 days.

What is the name of the new company? Will the logo change?

Following the transaction closing, the combined company will operate under the name Builders FirstSource, Inc. and will be headquartered in Dallas, TX, while maintaining key functional corporate centers of excellence in both Raleigh, NC, and Denver, CO. Our go-forward company will ultimately operate under the Builders FirstSource name, but for now, it's business as usual. Each location will continue to follow existing operating processes and procedures until further notice.

Can I visit a BMC or BFS location?

Not without prior approval from your local BMC or BFS contact. Any in-person visit needs to be coordinated with a local BMC or BFS representative.

Will an updated credit reference letter be available?

Yes, an updated credit reference letter will be made available on the BFS website in the coming weeks.

I have read the FAQ list, and I still have questions. Is there anyone else I can contact?

Please reach out to your BFS or BMC contact.