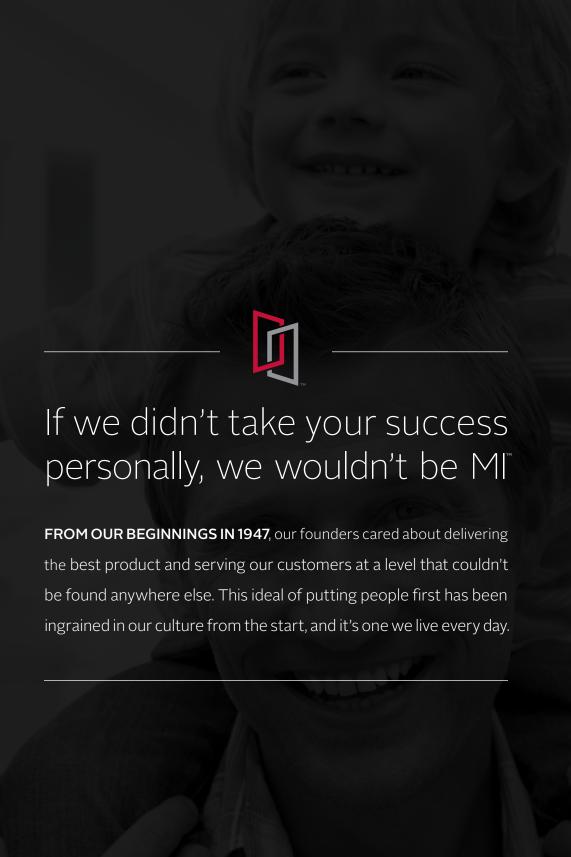






## WHAT YOU CAN EXPECT FROM MI:

- A better experience that's so much more than windows
- Enduring partnerships: our way of doing business
- Pursuing 100% every day, on every order
- Leading the way by setting a higher standard
- Endless possibilities for Remodeling, Replacement, and New Construction
- Committed to giving back



# A better experience

We're so much more than windows

## **OUR MISSION: GETTING IT RIGHT EVERY TIME**

Homeowners are happy with their choices. Dealers feel great about selling. Builders and architects take pride in their projects. Team members celebrate their accomplishments.

We reach these successes by creating first-class windows and experiences—bringing integrity to every relationship and precision to every detail—because we take your success personally.

As one of the nation's largest suppliers of high-quality windows for remodeling, replacement, and new construction projects, our customers count on us to provide a proven product backed by exemplary customer service that goes above and beyond. There's so much that goes on behind our windows to ensure a positive experience for homeowners, our professional partners, and our team members—from the relationships we build, to our relentless attention to detail and state-of-the-art facilities.





# Enduring partnerships

It's our way of doing business

Our service-oriented culture isn't just something we talk about. We show it through our actions, and the proof is in the strength and longevity of our partnerships. Many team members and professional partners have been with us for decades, and we believe that speaks volumes for how well we treat people. The best, longest-lasting relationships are built on trust and open communication.

## THE MI SERVICE ADVANTAGE

**Here for you.** MI team members at all levels are accessible and attentive, delivering flexibility, support, and timely solutions.

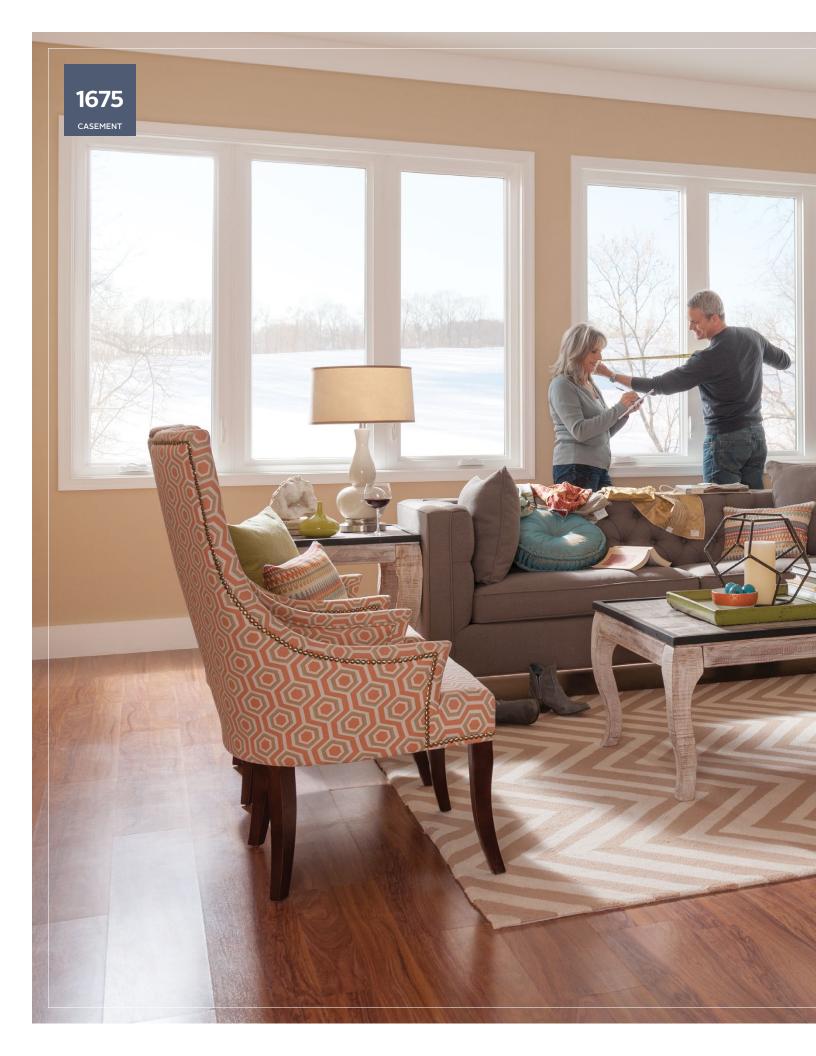
**Responsive support.** Our seasoned sales and service teams respond quickly and with the knowledge to help ensure every customer is treated to an exceptional experience and gets the answers they need.

**Trusted partners, nationwide.** Our qualified network of dealers and distributors serve as a source of local expertise, acting with a level of integrity that meets our high standards.

**Simplified selection.** Our straightforward product lines and simplified selection process make it easy to choose the right window with confidence.









# Pursuit of 100%

Every day, every order



"Good enough" is never good enough for us, because everything we do is focused on one number:

100%. That means getting it

right, down to the smallest detail—in every window manufactured, and every customer experience. We continually refine all aspects of our business, delivering performance, quality, and innovation on a daily basis. With millions of windows manufactured each year, our commitment to 100% is no small mission—it's a testament to our way of business—in production, delivery, and end-to-end service.



"You and your team have knocked it out of the park! Thanks to all for delivering superior customer service, and for standing behind your product. MI has gained a customer for life."

J.O.



#### **EASY SELECTION**

No matter how big or small your order, we're ready to fulfill it. We continually invest in our sales team and infrastructure to make the job easier. From a simplified online selection process to helpful and responsive service and support, you can be confident you'll get what you want, when you want it.



### COMPLETE QUALITY CONTROL

We perform audits every hour, on every line, in every plant across the country, to help ensure our windows are tested, code-compliant, and feature-complete—all so that installing them and living with them is a joy.



#### **ON-TIME DELIVERY**

We have exceptional quality controls in place to ensure all orders are delivered directly to your site on-time, accurate, and complete.

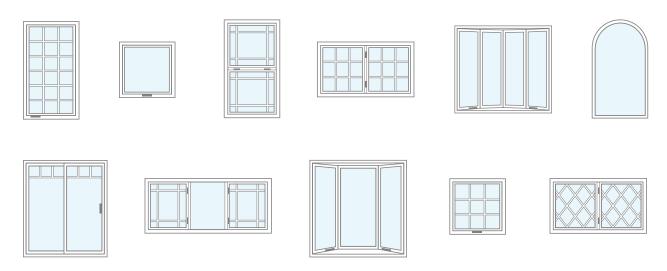


#### TROUBLE-FREE GUARANTEE

We confidently stand behind our products with our comprehensive warranty and ongoing support. If something should come up, count on a quick resolution that leaves you feeling fully satisfied. That's our 100% trouble-free guarantee!



of windows manufactured each year, tested every hour, in every plant



# Leading the way

## Setting a higher standard

A window does so much. It creates a view to the outside world, lets natural light in, and provides protection from the elements. It also helps lower energy bills year round, while making a statement and completing a home. That's why we take the responsibility of making windows right for our customers so personally.

Through our vigorous in-house testing, state-of-the art manufacturing capabilities, and end-to-end support, MI Windows and Doors leads the way to a better home.















## Nothing is left to chance

Our state-of-the art facilities, one-of-a-kind quality management program, and robust in-house test walls help **ensure we meet and often exceed industry standards**. In fact, our test wall is one of the most extensive in the industry, allowing us to conduct comprehensive tests where we can rapidly analyze and refine our products.

Our engineering team also conducts several additional tests that go beyond what's required for American Architectural Manufacturers Association (AAMA) and National Fenestration Rating Council (NFRC) certifications, including sealant, vinyl impact, cold-weather performance, and more. The result is a superior product that you will enjoy for years to come.

## RELENTLESSLY TESTED

We extensively test all of our products to meet the most stringent requirements. Below are just a few of the tests that our windows must pass.



STRUCTURAL INTEGRITY



FORCED ENTRY RESISTANCE



CORNER WELD
STRENGTH



ACCELERATED WEATHERING



DEGLAZING RESISTANCE



COMPONENT COMPATIBILITY



WATER PENETRATION



AIR INFILTRATION



ARGON GAS RETENTION



StormArmor-enhanced products are tested for use in hurricane-prone states—including most regions in Florida—where stringent codes require high levels of performance.

These products have passed tests at an AAMA-certified testing lab, standing up to rigid requirements for impact-resistance. After being struck at speeds in excess of 35 mph, the weather barrier remained in place with no breaches.



# Stylish Features

Make your project your own personal statement

No matter your style, MI Windows and Doors has something for you. We have numerous grid designs and our blinds-between-the-glass package offers handsfree, low-maintenance performance. And when it comes to colors, an array of interior and exterior choices are available—whether in paint, lamination, or extrusion.



# Remodel & Replace

Endless possibilities





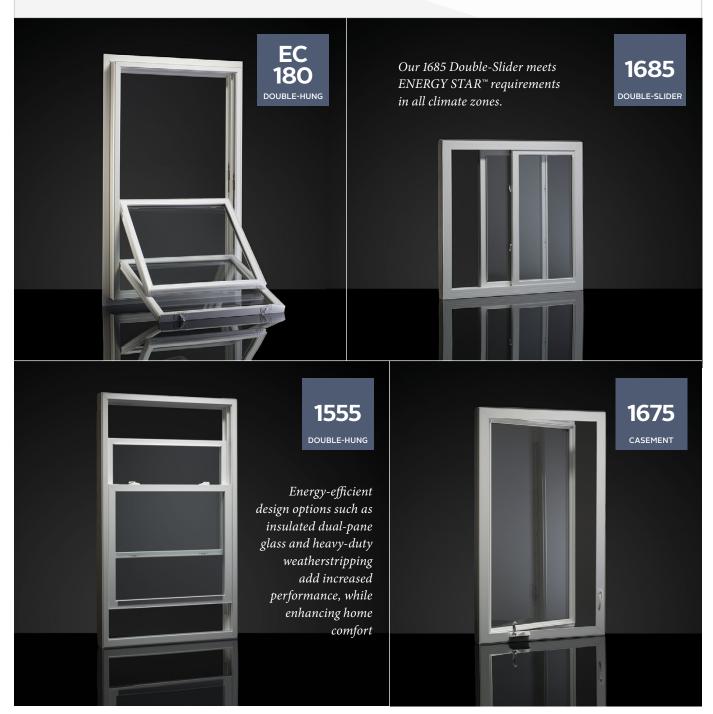






Our extensive range of windows for remodeling and replacement projects offer the on-trend styles and top-rated performance that can help bring new life into any space. We offer a variety of styles, glass and grid options, colors, and more—all designed for great looking comfort and energy efficiency.





# New Construction

Answering every project need





Available with

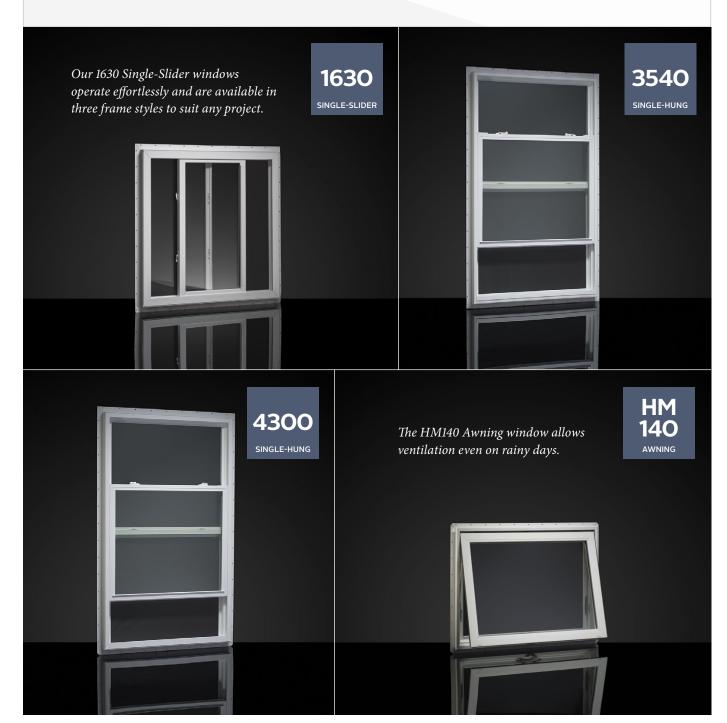
STORM™

ARMOR

impact-resistant package

For new construction applications in residential or multi-family markets, MI is your single-source provider—with solutions that are ideal to meet almost any project type and budget.









## Committed to giving back







The MI Foundation is more than financial support—it's a group of people helping others in any way we can.

With compassion at our core, we know our social responsibility is as important as the care we put into every window we make, and we're dedicated to continually impacting our communities and the causes that drive us.

As the driving force of the Foundation, Outreach Committees work together in our manufacturing facilities, at our operational support center, and within our sales team to plan, fundraise, and give back to our local communities.

In addition to local outreach, we've partnered with several national organizations to support three noteworthy causes: veteran's affairs, children's wellbeing, and cancer at large with a particular focus on pediatrics. The organizations we support at a national level focus their primary efforts in at least one of these categories.



CANCER SUPPORT



VETERAN'S AFFAIRS



CHILDREN'S WELLBEING

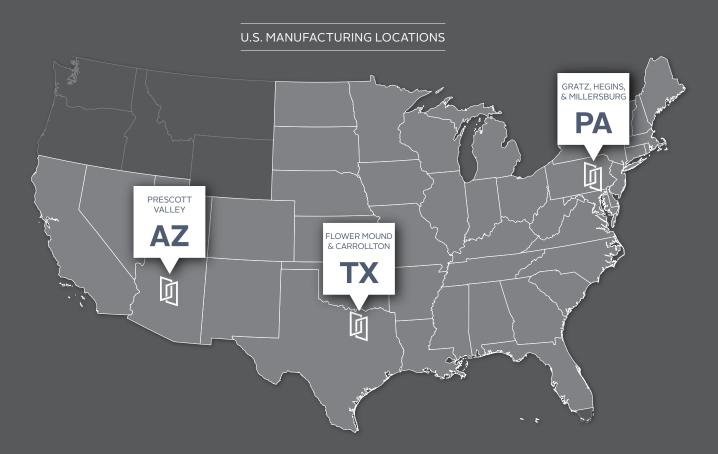


LOCAL OUTREACH

# Whatever you need

## We get it there

Every MI window and door is proudly manufactured in one of our four U.S. production facilities, allowing us to deliver the precision-made products you need, wherever and whenever you need them. Our advanced manufacturing facilities take quality and customer service to new levels, resulting in on-time, accurate, and complete deliveries with every order.





### STATE-OF-THE-ART FACILITIES

- New automated fabrication center enhances production capabilities
- Upgraded welding capabilities with new high-speed equipment
- Robo-cleaners replace the process of cleaning welds by hand, improving quality and efficiency
- Automated glass line enhances quality and efficiency

# Experience Clarity



miwindows.com